

Chamberlain University Contact Information for Student Complaint Processes*

ALABAMA

Residents of this state enrolled in an online program:

Unresolved complaints may be reported to the Illinois Board of Higher Education through the online complaint system <http://complaints.ibhe.org/> or by mail to 1 N. Old State Capitol Plaza, Suite 333, Springfield, IL 62701-1377

ALASKA

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ARIZONA

Arizona State Board for Private Postsecondary Education

1740 W. Adams Street, #3008

Phoenix, AZ 85007

Phone: 602-542-5709

Website: www.azppse.gov

<https://ppse.az.gov/complaint>

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ARKANSAS

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CALIFORNIA

California Bureau of Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

Phone: 916-431-6959

(800): 1-888-370-7589

FAX: 916-263-1895

dca@dca.ca.gov

http://www.bppe.ca.gov/forms_pubs/complaint.pdf

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COLORADO

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CONNECTICUT

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DELAWARE

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DISTRICT OF COLUMBIA

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FLORIDA

Florida Department of Education
Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Email: cieinfo@fldoe.org
Fax: 850-245-3238
Commissioner@fldoe.org
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

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GEORGIA

State of Georgia
Nonpublic Postsecondary Education Commission
2082 East Exchange Place
Suite 220

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Tucker, GA 30084-5305

770-414-3300

<https://gnpec.georgia.gov/student-complaints>

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HAWAII

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IDAHO

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ILLINOIS

Illinois Board of Higher Education

1 N. Old State Capitol Plaza, Suite 333,

Springfield, IL 62701-1377

<http://complaints.ibhe.org/>

General Information: info@ibhe.org

Institutional Complaint Hotline: 217-557-7359

Link to the Online Complaint System: <http://complaints.ibhe.org/>

Illinois State Board of Education

100 N. 1st Street

Springfield, Illinois 62777

<http://webprod1.isbe.net/contactisbe/>

Illinois Attorney General

Consumer Fraud Bureau

500 South Second Street

Springfield, IL 62701

P: 217-782-1090

P: 1-800-243-0618 (Toll free in IL) <http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>

<https://ccformsubmission.ilattorneygeneral.net/>

Consumer Fraud Hotlines:

Chicago 800-386-5438

Chamberlain University Contact Information for Student Complaint Processes*

Springfield 800-243-0618

Carbondale 800-243-0607

INDIANA

Indiana Commission for Higher Education

Attn: Complaints

101 West Ohio Street, Suite 550

Indianapolis, IN 46204-1984

<http://www.in.gov/che/2743.htm>

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IOWA

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KANSAS

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KENTUCKY

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LOUISIANA

Louisiana Board of Regents

P.O. Box 3677

Baton Rouge, LA 70821-3677

P: 225-342-4253

<http://www.regents.la.gov/subhome/students>

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MAINE

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MARYLAND

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MASSACHUSETTS

Massachusetts Department of Higher Education

One Ashburton Place

Room 1401

Boston, MA 02108

P: 617-944-6950

<http://www.mass.edu/forstufam/complaints/complaints.asp>

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MICHIGAN

State of Michigan

Department of Licensing and Regulatory Affairs

Corporations, Securities & Commercial Licensing Bureau

Administrative Services Section – Complaint Intake

P.O. Box 30018

Lansing, MI 48909

The Statement of Complaint and related forms may be obtained at <http://www.michigan.gov/pss> under Consumer Information, or you may request a form and information by telephone at 517-241-9223.

Residents of this state enrolled in an online program:

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MISSISSIPPI

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MISSOURI

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
P: 573-751-2361
P: 800- 473-6757
[info@dhe.mo.gov \(email\)](mailto:info@dhe.mo.gov)
<https://dhe.mo.gov/contactus.php>

Residents of this state enrolled in an online program:

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MONTANA

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NEBRASKA

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NEVADA

Nevada Commission on Postsecondary Education
8778 South Maryland Parkway
Suite 115
Las Vegas, Nevada 89123
Phone: 702-486-7330
www.cpe.state.nv.us

Residents of this state enrolled in an online program:

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NEW HAMPSHIRE

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NEW JERSEY

New Jersey Commission on Higher Education
Office of the Secretary
of Higher Education
1 John Fitch Plaza,
10th Floor, PO Box 542,
Trenton, NJ 08625-0542
609-292-4310

<http://www.state.nj.us/highereducation/>

<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Jersey Division of Consumer Affairs
124 Halsey Street
Newark, New Jersey 07102
973-504-6200

<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

Residents of this state enrolled in an online program:

Unresolved complaints may be reported to the Illinois Board of Higher Education through the online complaint system <http://complaints.ibhe.org/> or by mail to 1 N. Old State Capitol Plaza, Suite 333, Springfield, IL 62701-1377

NEW MEXICO

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NEW YORK

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NORTH CAROLINA

North Carolina Community College System Office of Proprietary Schools
200 West Jones St.
Raleigh, North Carolina 27603
Phone: 919-807-7100

<http://www.nccommunitycolleges.edu/proprietary-schools>

Chamberlain University Contact Information for Student Complaint Processes*

North Carolina Department of Justice
Consumer Protection Division
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001

<http://www.ncdoj.gov/Consumer/2-2-12-File-a-Complaint.aspx>

<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

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NORTH DAKOTA

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OHIO

Ohio State Board of Career Colleges and Schools
30 East Broad Street, Suite 2481
Columbus, OHIO 43215-31414
Phone: 614-466-2752

Fax: 614-466-2219

Toll Free: 877-275-4219

E-mail: bpsr@scr.state.oh.us

Website: <http://scr.ohio.gov/>

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Department of Higher Education

25 South Front Street

Columbus, OH 43215

Tel: (614) 466-6000

<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General

Consumer Protection Section

30 E. Broad St., 14th Floor

Columbus, OH 43215

800-282-0515

<http://www.ohioattorneygeneral.gov/>

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OKLAHOMA

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OREGON

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PENNSYLVANIA

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PUERTO RICO

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RHODE ISLAND

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SOUTH CAROLINA

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TENNESSEE

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TEXAS

Texas Workforce Commission

Career Schools and Colleges

101 East 15th Street, Room 226-T

Austin, Texas 78778-0001

800-628-5115 career.schools@twc.state.tx.us

<http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>

Texas Higher Education Coordinating Board

1200 E. Anderson Lane

Austin, Texas 78752

www.theccb.state.tx.us/studentcomplaints , rules governing student complaints in Texas can be found at

[http://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y](http://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y)

Office of Attorney General

Consumer Protection Division

P.O. Box 12548

Austin, TX 78711-2548

<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

Residents of this state enrolled in an online program:

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UTAH

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VERMONT

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VIRGINIA

State Council of Higher Education for Virginia

101 N. 14th St., 10th Floor

James Monroe Building

Richmond, VA 23219

804-225-2600

communications@schev.edu

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

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WASHINGTON

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WEST VIRGINIA

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WISCONSIN

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WYOMING

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*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be

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licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.